



*Let's Get Started*

THE KENZZI IPL PRO+ HANDSET  
QUICK START GUIDE

## The following people are not suitable candidates for KENZZI IPL Treatments:

Pregnant and nursing mothers. People with eczema, psoriasis, lesions, open wounds or active infections (e.g., cold sores) in the intended treatment area should wait for the area to completely heal before using the handset. People with a history of keloidal scar formation. People taking medication that make the skin more sensitive to light, including non-steroidal anti-inflammatory agents (NSAIDs, e.g., aspirin, ibuprofen, acetaminophen), tetracyclines, phenothiazines, thiazide, diuretics, sulfonyleureas, sulfonamides, DTIC, fluorouracil, vinblastine, griseofulvin, Alpha-Hydroxy Acids (AHAs), Beta-Hydroxy Acids (BHAs), Retin-A, Accutane (isotretinoin) and/or topical retinoids. People with abnormal skin conditions caused by diabetes or other systemic or metabolic diseases. People who are currently using or have recently used Alpha-Hydroxi Acids (AHAs), Beta-Hydroxi Acids (BHAs), Retin-A, topical retinoids or azelaic acid. People who have used Accutane (isotretinoin) in the past 6 months. People who have used steroids in the last three months. People with a history of herpes outbreaks (unless a physician has administered a preventative treatment). People with epilepsy. People with active implants, e.g., a pacemaker, incontinence device, insulin pump, etc. People with a photosensitivity-related disease, e.g., porphyria, polymorphic light eruption, solar urticaria, lupus, etc. People with a history of skin cancer or areas of potential skin malignancies. People who have received radiation therapy or chemotherapy within the last 3 months.

# Safety First

## PRODUCT RESTRICTIONS:

- Do not use the KENZZI IPL Handset in or near water.
- Do not use the KENZZI IPL Handset near the eyes (use from the upper lip down).
- Do not use the KENZZI IPL Handset if you are under the age of 16.
- Do not use the KENZZI IPL Handset if you are menstruating, pregnant or lactating.
- You should not IPL over very dark freckles or moles, however light freckles are fine.
- Do not use the KENZZI IPL Handset over tattoos.
- Do not use the KENZZI IPL Handset on broken or burnt skin.
- Do not use the KENZZI IPL Handset over the same area more than 3 times in a single session.
- Never aim the KENZZI IPL Handset light window at or near your eyes.
- If you have been getting treatments at a laser clinic, you should wait 2 days before using the KENZZI IPL Handset as this may increase your risk of a reaction.
- Remove any artificial tan before using the KENZZI IPL Handset. If you have been naturally tanning, you should wait 2 weeks before using the KENZZI IPL Handset.
- Wait 48 hours after using the KENZZI IPL Handset before tanning (including any artificial tanning).
- Consult your physician if you have any adverse reactions.
- It is normal if your skin gets redness after IPL treatment. You can cool the skin with ice water or cold wet towel;
- Do not clean the flash window directly with alcohol spray;
- Do not use with any Gel cosmetic products;
- Consult a Physician if you have any adverse reactions.

# Setting Selection

## SKIN TONE SAFETY CHART



Due to the safety restrictions of IPL, we recommend users follow the chart above. All users should patch test a day in advance and start on the intensity level one gradually working your way up to the highest level suitable for you. Level 1 is lowest, level 5 is highest.

# Product Overview

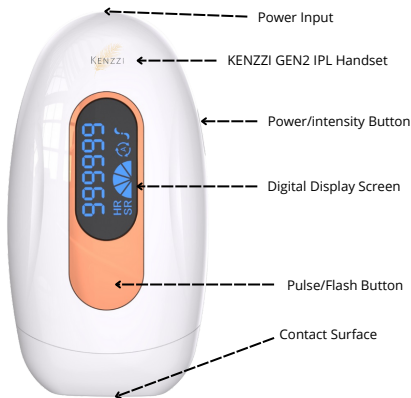
## WHAT IS INCLUDED?

- 1x KENZZI IPL handset
- 1x DC Power Adaptor Cord
- 1x Get Started Guide

## PRODUCT FEATURES

- Safe and effective permanent Hair removal.
- Assists with quickly destroying Acne bacteria to minimise Acne break-outs. (Acne Attachment)
- Has been shown to break down pigment and lighten dark spots.
- Helps to smooth wrinkles and improve skin elasticity. ( Age Spot Attachment)
- Seeks to enhance the regeneration ability and permeability of skin cells.
- Simple, portable operation.

# Product Specs



Wavelength	: 510-110nm
Pulse Duration	: 9 -12ms
Spot Size	: 4.2 cm <sup>2</sup> /3.6 cm <sup>2</sup>
Energy per flash	: 6.6 - 14.28 J/Flash
Lamp Tube Life	: 999,999 Flashes
Adaptor	: 100-240V AC Input
Operating Temperature	: 5~40°C

# Device Attachments

## Age Spot and Skin Rejuvenation IPL Lens

Laser skin rejuvenation is to use the photothermal separation effect of laser to penetrate a sufficient depth (5mm) into the skin, reaching directly to the dermis of the skin, then working on the collagen cells in the dermis to synthesize fibroblasts with melanin, hemoglobin and water targeted. The dermis is heated selectively to stimulate the synthesis of new collagen, thereby improving skin texture, skin color, fine wrinkles and other problems, and achieving the effect of skin rejuvenation.



**FDA**  
CLEARED

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# Device Attachments

## Acne IPL Lens

Numerous studies have demonstrated the efficacy of IPL therapy in treating acne and improving skin appearance. The Acne Lens for IPL (Intense Pulsed Light) treatment represents a cutting-edge solution for reducing skin blemishes and effectively combat acne-causing bacteria. This innovative lens is designed to optimize IPL therapy specifically for acne treatment, offering a comprehensive approach to address various acne-related concerns.



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# Device Attachments

## Hair Removal IPL Lens

The KENZZI IPL Hair Removal Handset can be used on any body part (including your Face and Brazilian) in just a few minutes, all from the comfort of your own home! Most users notice a reduction of hair after 3-4 treatments, with desired results after 12 treatments. It is not necessary to treat the area more than once a week.



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# How to Guide

## DEVICE INSTRUCTIONS



- Insert the supplied cord into the top of the KENZZI IPL handset and press Power Button on the front to turn on.



- Press the power button (on the side) to turn on the device. This button also used to switch the intensity level by short pressing it. Intensity level setting is visible on the display. Start on level one for your first treatment and choose the correct level suitable for your skin tone thereafter. The blue lights on the front indicate the intensity level (1 for low - 5 for high).

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- The Digital Screen will show remaining flashes Use the dedicated Mode for your treatment by holding down the Mode Button to select it. Mode 1(SR, intensity level 1) - is to be used with the ACNE/Skin Rejuvenation Lens Accessory Mode along with Hair removal, Mode 02 (HR, Intensity Level 2-5) is for hair removal Attach the Desired Lens Accessory to treat your skin blemishes or fight acne bacteria (Optional). Lenses can be replaced by holding the device in one hand and pulling down the attachment part.



- Ensure that the light window is flat against your skin and click the pulse button to treat. If the light window is not in direct contact with your skin the light will not illuminate and flash.



- Hold down the Pulse Button to enable Glide Mode. Repeat once a week until you see your desired results. Repeat once every 2-3 months to maintain hairless, smooth skin or as needed. Missing a treatment in your first 12 weekly sessions may delay results.

# More Info

## DEVICE INSTRUCTIONS

**WHERE:** You can use your handset anywhere below your upper lip. You can treat an area a maximum of 3 times in one session.

**TURN OFF:** Press and hold down the Power button.

**CLEAN:** Unplug from the wall, dampen a cloth with a few drops of water and wipe over the light window.

## Results

Most users notice a reduction of hair after 3-4 treatments, with desired results after 12 treatments.

It is not necessary to treat the area more than once a week.

You may continue to do weekly treatments after 12 weeks if you have not reached your desired results.

# The Process

## TEST, SCRUB, SHAVE, TREAT, COOL, REPEAT

Patch **TEST** a small area before starting your first treatment. Ensure this area is shaved and clean.

### ***Let's start your treatment!***

**SCRUB** with a high-quality exfoliant before your treatments.

This will help clear ingrown hairs and remove dead skin cells which will help the absorption of light meaning, better & faster results.

Always **SHAVE** the area you intend to treat.

Ensure you do a close shave and no hair is showing above your skin before using your handset to avoid discomfort.

If you have sensitive skin, shave the night before or the morning of your treatment.

This will help avoid skin irritation. Do not wax or epilate during your treatments.

### ***Pick your IPL treatment Lens!***

It's time to start your KENZZI IPL **TREAT**ment.

Plug it in, switch it on and start on intensity level one.

Press the light window lightly on your skin and click the pulse button on the front of the handset to activate the flash.

Press and hold the pulse button for 5 seconds to start glide mode - continuous flashes are suitable for larger areas.

# The Process

## TEST, SCRUB, SHAVE, TREAT, COOL, REPEAT

Hydrate and **COOL** your treated skin with a high-quality moisturizer or cooling gel to keep your skin healthy and glowing.

**REPEAT** once a week with 3 passes per area each session until you see your desired results.

Continue to use once every 2-3 months or as needed to maintain results.

### ***Enjoy your Smooth Skin!***

DISCLAIMER: IPL may have side effects, including but not limited to pain, skin irritation and dryness, swelling and bruising of the treatment site, blistering and scarring of the skin, the appearance of scabs, red skin or red spots, lightened or darkened areas of skin (hypo and hyper-pigmentation), and reactivation of Herpes simplex. Some side effects may be long-lasting or even permanent. Multiple KENZZI IPL treatments may be necessary to achieve optimum results. The number of sessions will vary for each person. There is no way to predict in advance how many sessions will be needed. This is a process and therefore not an exact science and results may vary based on individual factors, including medical history, skin and hair type, your compliance with pre/post-treatment instructions, and your individual response to IPL. Although complications are rare, sometimes they may occur and that attention may be necessary. In the event of any complication, contact your physician immediately. Please read the precautions and safety guidelines provided in this booklet before using the KENZZI IPL Handset.

# Troubleshoot steps

To troubleshoot your Kenzzi IPL (Intense Pulsed Light) Handset, follow these steps. These steps are general guidelines, as specific issues may require different approaches.

## **Inconsistent Flashing or Weak Flashes**

- Confirm that the intensity level is correctly set for your skin tone. Adjust the intensity level if needed.
- Check for any obstructions or dirt on the light window and clean it carefully.
- Make sure that the handset is charged or properly plugged in, as low power can affect performance.

## **Overheating**

- If the handset feels unusually hot, turn it off immediately and unplug it.
- Allow the device to cool down before attempting to use it again.
- Avoid using the handset in very warm environments.

## **Device fan running after pressing off button**

- The device will automatically turn off 10 seconds after pressing the power button, to guarantee that the unit has fully completed its cooling process.

## **Regular Maintenance**

- Regularly clean the device according to the manufacturer's instructions.
- Store the device in a cool, dry place when not in use.
- Consult the User Manual or Manufacturer Support

**If the problem persists, contact Kenzzi's customer support for further assistance or consider utilizing the warranty if applicable.**



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## Warranty Claim

**If your product is defective and you require a replacement, simply follow these instructions:**

- Take a clear video of the defect. If the video does not clearly show a defect you may not be eligible for a replacement.
- Email [info@kenzzi.com](mailto:info@kenzzi.com) with your order number, a sentence about the defect and your video attached.
- Once approved, follow the steps given by our customer care team.

The eligibility for a replacement is up to the discretion of the KENZZI.

DO NOT attempt to open or repair your system.

Opening the device may expose you to dangerous electrical components which may cause serious bodily damage.

Trying to open the KENZZI IPL handset may also damage the system and will void your warranty.



# Customer Care

Please contact our Customer Care team for additional support.

**CUSTOMER SUPPORT CONTACT:**

info@kenzzi.com



**WEBSITE**

[www.kenzzi.com](http://www.kenzzi.com)

**INSTAGRAM**

@kenzzi

**FACEBOOK**

KENZZI